Electronic Acknowledgement Receipt				
EFS ID:	1966606			
Application Number:	10828697			
International Application Number:				
Confirmation Number:	5390			
Title of Invention:	Management of contacts in a network of contact centers			
First Named Inventor/Applicant Name:	Tony McCormack			
Customer Number:	23644			
Filer:	William M. Lee/Shannon Vitullo			
Filer Authorized By:	William M. Lee			
Attorney Docket Number:	920476-95929			
Receipt Date:	12-JUL-2007			
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Application Type:	Utility under 35 USC 111(a)			

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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)			
1 Extension of Time	EOT-95929.pdf	13092	no	1				
		4ac787ee4ae82fe6d6d4159dbc5f60a8 513dbe29						
Warnings:								
Information	:							
Request for Continued Examination (RCE)	RCE-95929.pdf	36660	no	1				
		a4d3b6a68ef17db6d01995aaae190bbd 674afd2e						
Warnings:								
This is not a USPTO supplied RCE SB30 form.								
Information	!							
3 Fee Worksheet (PTO-06)	fee-info.pdf	8171	no	2				
		53fcd78bc833fc4975993cdbfaa9dd91ff d6ad75						
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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.